SOVIET AMERICAN AUDIO SYSTEMS

Three-Year Limited Warranty

Every SAAS product is assembled, tested, and evaluated by hand in Bloomington, Indiana. We build our equipment to be used every day in professional studios, not just admired in a rack. We stand behind that work with a three-year limited warranty.
While this warranty grants particular legal entitlements, additional rights may apply depending on your local state jurisdiction.

Warranty Coverage

Soviet American Audio Systems ("SAAS") warrants that the audio equipment it manufactures will be free from defects in materials and workmanship for a period of three (3) years from the date of original purchase.
If a defect arises during normal use within the warranty period, SAAS will, at its discretion, repair the product, replace the product, or replace defective components at no charge for parts or labor.
This warranty applies only to products purchased directly from SAAS or through an authorized dealer and is extended to the original purchaser.

What Is Covered

This warranty covers failures resulting from defects in:

- Materials
- Manufacturing
- Assembly
- Workmanship

Our products are inspired by vintage recording equipment that has lasted for decades. We design and build modern equipment with the same goal in mind: reliability measured in years, not sessions.

What Is Not Covered

This warranty does not cover:

- Cosmetic wear from normal use
- Damage resulting from accidents, drops, abuse, or misuse
- Damage caused by improper installation or operation
- Damage resulting from improper power sources or power events
- Products that have been modified without written authorization from SAAS
- Repairs performed by anyone other than SAAS
- Damage occurring during shipment to SAAS for service
- Normal wear of consumable components

Because our equipment is intended for professional environments, we recognize that components age and wear over time. Normal wear, maintenance, and calibration requirements are not considered defects.

Service and Repairs

If you experience a problem with your SAAS product, contact us (info@sovietamerican.com) before returning the unit. Many issues can be resolved through troubleshooting without shipping equipment across the country. If service is required, SAAS will issue a Return Authorization (RA) number and provide shipping instructions.

Customers are responsible for shipping products to SAAS and appropriately ensuring them. Warranty repairs will be returned using standard domestic shipping at SAAS's expense. International shipping and customs fees are the responsibility of the end user.

We recommend retaining the original packaging whenever possible.

Our Commitment

Many of the vintage tools that inspired SAAS have remained in service for fifty years or more. While no modern manufacturer can promise that every component will last that long, we are committed to supporting our products for as long as reasonably possible through repair services, replacement parts, and technical support.

Whenever practical, we prefer repairing equipment to replacing it. We believe professional audio equipment should be maintained and preserved, not discarded.

Limitation of Liability

SAAS's responsibility under this warranty is limited to repair or replacement of the product.

In no event shall SAAS be liable for loss of recordings, loss of business, loss of profits, studio downtime, or any indirect, incidental, special, or consequential damages arising from the use or inability to use the product.

Outside the Warranty Period

Even after the warranty period has expired, we will make reasonable efforts to support and service SAAS products whenever parts and resources remain available.

One of the reasons we founded SAAS was to keep exceptional recording equipment working long after other manufacturers considered it obsolete. We intend to bring that same philosophy to the products we build today.

Soviet American Audio Systems
Bloomington, Indiana, USA



Michael Stucker



Mike Bridavsky

Service & Support
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www.sovietamerican.com